

FixBi Website
Documentation

The below Documentation contains all the features based on the latest confirmed Wireframe, each heading mentions which page of the website the features are.

About FixBi –

fix is a community website where users can find service providers who are registered within the website to get some of their work done, like cleaning, carpenter, air condition, etc. For service providers, it will be a portal where they can easily find some work that needs to be done or create a directory for themselves that the User can search when required.

The User here means the consumer, people who are looking for some service, while the service providers are people who can provide the service to the User like carpenter, pool cleaning fixing air conditions, etc. Service Providers can be of two types, professional and company name, but they will have the same features.

1st Page Home Page –

The Menu Bar:

1. The menu bar includes the Home, About, Download PDF, and Login/Registration buttons.
2. The download PDF button will be a PDF document that opens or can be downloaded; the client will provide this.
3. The menu bar will add one new menu option based on who is logged in; if the User is logged in, then they will have Post A Job menu option, and if the service provider is logged in, then they will have a Job Listing menu.

The Search Box:

1. There is a search box that contains different filters and categories. (For the filters and categories, kindly check the files Fixbi Content PowerPoint and Word Document)
2. For keywords, it is an open-ended search box; if, for example, they are searching for a carpenter and then click search, that can be done. It's optional.
3. The Fixbi Content PowerPoint slide contains the cities mentioned and the region to choose your city. Please note that multiple regions can be selected.
4. Categories and Sub Categories are mentioned in the FixBi word document. The sub-categories will have multiple options that can be chosen.
5. The search box function will work even if you are a guest or logged in.

Get Offer Button:

1. This option will not work unless you are logged in.
2. You are requested to register when clicking the get offer button, which is compulsory if not logged in. Once the registration is done, they can add a description, category, and sub-category.
3. This get offer button is for the users who want to get approached by the service providers for the job they have requested; for example, if the User is looking to fix a table, he will go

on get offer, type the description, put in the category and sub-category and click submit. This will then notify the people based on the category, country, and region chosen that someone is looking for the table to be fixed within their area, “there” means service providers area.

4. Please note that the get offer, once submitted, only goes as a message to the supplier and will not be included in the job listings page for the supplier.

The Emergency and Pharmacy Button:

1. This can be viewed by Users even if they are not logged in.
2. The Emergency button is a pop-up box that shows up as shown in the design below that contains numbers for Emergency; when clicked, it will provide us two county options to choose from, One turkey and the other Cyprus. When clicked in either country, it will show the respective numbers for Police, Ambulance, Fire, and Forest Fire.
3. The pharmacy, when clicked, will provide a search option, which will have an open-ended search box, select city, region, and then category.
4. For pharmacy will act similar to a category that can be chosen by the supplier when registering themselves, the people who register themselves within the pharmacy will be shown in the search results. Please note that pharmacy, even though mentioned with the category, it will not be mentioned in the main search box and will be mentioned within the pharmacy button only.

Categories:

1. Categories are mentioned in the Word document; please refer to those; only types will be discussed here, not sub-categories.
2. When clicking on categories, it will be a pop-up with the same search box as on the home page or mentioned in the design below but based on the category clicked; automatically, the category will be selected; if the air condition is selected, then that will be chosen automatically In the search box.

Introducing the Top Featured Providers:

1. This will have service providers who want to promote themselves on the website put themselves here; offline communication will be done before the admin can manually add the service provider in this section.

New Providers:

1. These providers will be updated automatically based on whichever new service provider is registered.

What people say:

1. These are reviews put by the admin, which showcase what people say regarding the website.

Latest Articles & Tips:

1. These are similar to blogs; the admin will add the content.

About Fix:

1. The text is mentioned in the PPT and word document provided.
2. The read more button will go to the about page.

2nd Page Pop box for categories -

1. This has been mentioned in the categories section above.

3rd Page Pharmacy Popup –

1. This pop-up is for when clicking the Pharmacy button on the home page; this has been mentioned above. The pharmacy will be the only category that will be shown; no other category can be chosen for this pop-up.

4th – 7th Page Login/Registration Page –

1. This page will come if the person has not yet registered when clicking on Login/Register button.
2. Login can be done manually or through Google or Facebook.
3. If not registered, then they can click the below button, which mentions sign up now to register. This is used for both the User and the Service Provider.
4. Please see the design on what needs to be added for each field.
5. For the User, it will be First Name, Last Name, Phone Number, Email, Password, and Confirm Password. Then it is compulsory to click on I have read the terms and conditions. The terms and conditions will be hyperlinked, which, when clicked, will go to the inner page of terms and conditions.
6. For Company/Professional, there will be different fields; it will include select category, select sub category (multiple options can be chosen), company name, Telephone number (Optional), Jobs (multiple options can be added), City (Multiple options can be chosen), Region (Multiple options can be added), email, password and Confirm password. And then it is compulsory to click on I have read the terms and conditions. The terms and conditions will be hyperlinked, which, when clicked, will go to the inner page of terms and conditions.
7. Professionals will have the same fields as above, but they will be just registered as professionals; there is no notable change for this.

8th – 10th Page Get Offer pop-up –

1. This pop-up is shown if the User has not registered as the get offer option does not work if not registered.
2. Once the registration is done, then they will be able to submit the service they are looking for.
3. Once the submit button is clicked, it will mention the order been placed and will ask them to check their inbox for quotes.

11th – 13th Page Emergency pop-up –

1. This has been explained on the home page Emergency and pharmacy button.

14th Page About Us Page –

1. The content is as it is in the design; this does not have any features, just text information with visuals; please see About us PPT for more details.
2. There is one YouTube video that needs to be added.
3. There is a signup button mentioned that will provide the same pop-up for login/registration.

15th Page Latest Articles and Tips –

1. This provides the inner page when clicking any of the articles mentioned on the homepage.
2. There is an ability to share the article on various platforms like WhatsApp, Facebook, etc.
3. If applicable, more articles and tips will include articles that have recently been added or based on the tags for the news.

16th Page Search Results –

1. There will be different basic fields for Sort By and Order by.
2. There will be a similar search box as on the home page.
3. This page just shows the results of what has been searched from the search box. The search results are of the service providers that have registered themselves on the website.
4. Each service provider that shows up will have basic information mentioned, their category, sub-category, email address, phone number, the average rating they received from users, timings, and a small text description.
5. The service providers have the option to add a PDF document that will contain their company profile.
6. All information that will be added will be shown on the below pages of the design.
7. The User can either direct WhatsApp to the service provider or make a call.
8. The User will have Dark Green or Light green based on their opening and closing time. If it is light green, that means it is closed; if it is dark green, that means it is open.
9. If the User cannot find the right service provider below the search results, they will have the same option as get the offer provided.

17th Page Job Listing –

1. The Job listing menu shows up only to service providers so they can see the jobs that the users are looking for.
2. The job can be searched either using the open-ended search box, mentioning the category, or using both to search for the right job for the service provider.
3. The results that are mentioned in the job listing are from the User's side who has listed a job, not from get offer but from their profile by using post a job. This will be mentioned below.
4. This result will have the basic options for sort by or order by.
5. It will have filters; these filters are based on the option provided to users when listing the job, which will mention more in detail.

18th Page Inner page of Job Listing –

1. This will have all the information mentioned when posting a job by the User.

19th Page User profile page –

1. This page shows the profile of the User.
2. This page mentions the Post a Job options of the User, which will then be shown on the Job Listing page of the service providers.
3. Please see the design on what fields are required; category, sub-category, career level, and job type are all the necessary filters on the job listing page.
4. View profile button will go to the 20th page below, which shows the information added by the User for their own profile that can be visible by the service provider.

20th Page User Profile view page and the drop-down option when clicking on the top right of the profile –

1. As mentioned above, this shows the profile that is visible to the service providers and the information added while editing it from the profile.
2. This page shows the drop-down menu when clicking on the user profile on the top right. It will have the same option mentioned in the design. In addition, each button will go to the respective section within the User's profile.

21st Page Edit User Profile Page –

1. This option shows when clicking on the edit button on the View Profile page.
2. This edit page will allow the User to edit the profile that will be visible to the service providers.

22nd Page Service Provider Profile page (View from service provider's profile) –

1. This will include the information that will be visible to the users when they search for a supplier and want to get more details about them.
2. It will include all the information mentioned in the design.

23rd Page View from the user perspective of the service providers profile page, which includes a favorite button –

1. This page is the profile that can be viewed by the User, who can favorite the supplier by clicking on the heart button above.
2. The User will also be able to download the PDF the service provider has uploaded.

24th Page Edit Profile for service providers –

1. The service providers can edit their profile by clicking on the edit profile page through their view profile page.
2. All the fields are the same as in the design; the supplier can add a PDF document for their profile. Also, they will be able to pin their location on a map.

25th Page Service Provider Drop Down page –

1. This page shows the drop-down for the service providers when they click their profile on the top right of the page.
2. These menu options will be like the inner profile page of the service provider.

26th Page Insights page for the service provider –

1. The insight page will feature their photo, the average review they have received from the users, the total job they have completed, total reviews or feedback they have received, and a short description of themselves.
2. This page is shown when clicking on insight within the service provider's inner page.

27th Page Jobs Completed for the service provider –

1. This includes the list of jobs that have been accepted and completed.
2. This will include basic information about the job that they had done.
3. They will be able to view the job that has been completed, similar to the inner pages of the job mentioned above.

28th Page Inbox for Service Providers –

1. Inbox will be where the communication between the service providers and the users will take place.
2. If a user does the get offer option, and the service provider is nearby, this is the place where he will receive an option to accept or decline the offer.

29th Page Change password page for Service provider –

1. This is where the option to change the password comes in for the service provider.
2. The service provider needs to provide his current password and then change it to a new one; if his current password is wrong, he will not be able to change it.

30th Page Insight page within the user profile –

1. The insight page will include the name of the User, his/their image, a short description, and number of jobs that the User has posted will be mentioned.
2. The insight tab will show the number on the side that shows the insight of how many jobs have been posted by the User.

31st Page Manage Jobs Page for the User Profile –

1. This Manage Jobs page shows the list of jobs the User has listed.
2. They can edit the job list from here, add a new job, delete a new job, or mention that the job has been completed.
3. They will be able to see the basic information added by the User themselves, along with a profile image.

32nd Page Pop up when User wants to complete the job listing –

1. When clicking on complete from the job list, the User will have to rate how good the job done by the service provider is.
2. They will have to rate the service provider and add some optional feedback.

33rd Page Manage Jobs for User to add in the job in the job listing section –

1. As mentioned above, the information that needs to be filled in is provided in the design.
2. Once the User has filled and submitted this, it will be posted directly on the job listing page.

34th Page Inbox for users –

1. The inbox system works the same as the service provider. It's a means of communication between the service provider and the User.
2. The User will get a message to accept a supplier if the supplier has accepted to do the job as requested from the get offer option.
3. It has a similar feel to how WhatsApp desktop design is.

35th Page user's favorite list –

1. As mentioned above, the users can favorite the suppliers who they had liked working with; this is to save the supplier name and keep it for their own records.
2. The User can contact the supplier directly if the supplier is favorited without searching for them.

36th Page Users change password –

1. This works the same as the service providers changing passwords.
2. The User needs to know his current password before changing it to a new one.

Footer –

1. The footer information is mentioned in the PPT provided.
2. The footer will include the company logo, the address, and the standard menu option for the User and supplier. These recent news articles have been added by the website admin and the customer and service provider login or register button.
3. Social Media links will be connected to the social media profiles of FixIt.

THE END